

Migration and Health: International Policies, Programmes and Regional Experiences

Identification and collection of management solutions for improving migrants' access to health and social care designed and implemented by Regions

Collection Form

Contact Person

<p>Name and surname: Maria Helena Ferrando Calatayud</p> <p>Email: ferrando_hel@gva.es</p> <p>Name of the Institution or Organization: Director General of Social Inclusion, Generalitat Valenciana</p>
--

<i>Required information</i>	<i>Brief description</i>	<i>Additional information</i>
Institution	<p>DG of Public Health, Promotion of the Health and Prevention of the Generalitat Valenciana</p> <p>Person in charge Joan J. Paredes i Carbonell paredes_joa@gva.es</p> <p>Partner Organisation: ACOEC</p>	
Region	Comunitat Valenciana (Valencian Region) Spain.	
Good practice (GP) description	<p>Inter-cultural mediation is a strategy to achieve quality health care aimed at reducing inequalities of the migrant population.</p> <p>The objectives were:</p> <ol style="list-style-type: none"> 1.- Design and use appropriate to establish a bridge between the culture of the people served and the professionals working in the health system. 2.- Improve the quality of care offered to patients coming from ethnic minorities. 3.- Promote an integrated gender perspective concerning sexual and reproductive health and the prevention of gender violence practices. <p>This will be done by using peer mediation, as it is more effective, through training and</p>	<p>Intercultural mediation is a strategy to achieve quality health care aimed at reducing inequalities of the migrant population .</p> <p>The objectives were:</p> <ol style="list-style-type: none"> 1- Design and use appropriate to establish a bridge between the culture of the people served and / occupational health system strategies. 2- Improve the quality of care offered to patients of ethnic minorities. 3- Promoting from an integrated gender perspective around healthy sexual and reproductive health and prevention of gender violence practices. <p>Using peer mediation is more effective , because forms and give tools to people belonging to the group on which you</p>

	giving tools to a person with the concerned background that is needed to intervene, and this agents provide the needed change as is a peer generating greater impact.	want to intervene and generate change.
Involved actors	<p>Together with the organisation ACOEC there has been a direct participants of 20 mediators every year that have been receiving the training.</p> <p>In an indirect way those professionals offer their knowledge to different organisation reaching each one to more than 100 people.</p>	
Date of establishment of the good practice	<p>The project started in 2008 and has been working uninterrupted until today.</p> <p>First it was needed to invest in the training of 10 mediators and then the project was implemented and generalized.</p>	
Impact to present	<p>All together there has been a work with more that 60 entities and there has been more than 100 mediators trained.</p> <p>The yearly results of the mediators in health were:</p> <ul style="list-style-type: none"> - 36% of the migrant women were sent to the reproductive health centre. - 28% were sent to midwives. - 80% were sent to information and request and demand of contraception. - 19% of those women attended presented social problems. - 11% of the women did suffer from gender violence. 	
Foreseen durability	<p>The program has been working since 2008 with a very precarious funding.</p> <p>During 2016 it is foreseen that it will continue funded by the Department of Equality and</p>	

	<p>Inclusive Policies.</p> <p>This funding will go in an indirect way, the government will fund an organisation that will be responsible to develop the project with the cooperation with the Health Department.</p> <p>It is foreseen to continue during all the length of the mandate of the actual Government (2019)</p>	
<p>Potential for replicability</p>	<p>It is a new way of working, were people with serious problems and those that we want to work with are implicated and trained in mediation and in health counselling; and in a parallel way we work with the specialized organisations in the sector.</p> <p>Once the mediators have received the training and needed tools, they have to reply this trainings to their peers, generating a change both in the organisations and to the participants receiving those training.</p> <p>This project can easily replicated by any other government or organisation as the main goal is to empower and give the tools to people coming from the groups that we need to intervene.</p>	