

# Il ruolo dell'ospedale nella PHC

Pisa, 2 marzo 2018



# QUALITÀ della CURA a GGH

- Progetto finanziato da UNOPS/Governo Italiano
  - Fase 1 (2013): analisi dei bisogni
  - Fase 2 (2014): formazione continua
  - Fase 3 (2015-2016): valutazione impatto
- Focus su 4 dipartimenti:
  - Maternità, Chirurgia, Pronto Soccorso e Farmacia
- *Monitoring Framework* per monitorare qualità di cura
- Maternità (esempio):
  - migliorato uso del partogramma (da 19% a 68%)
  - migliorata compilazione del partogramma (da 47% a 100%)

# MONITORING FRAMEWORK

- Prende le mosse dal HMIS ministeriale
- Aggiunge alcuni indicatori con componenti qualitative
- Discusso con HMT dell'ospedale
- Validato da PMOH



# Quality Clinical Care in Garowe General Hospital

Year 2016

## Monthly Indicators Monitoring

| INDICATOR                          | DESCRIPTION   |
|------------------------------------|---|
| <b>MATERNITY</b>                   |   |
| M1 Total number of deliveries      | The indicators allow measuring the workload of the department in the reporting month. Data must be taken every month by looking at the department registers (DELIVERY and INPATIENT registers). The exercise will serve to assess the proper and complete compilation of the registers. Data collected from the registers and reported in the Monitoring Framework will be compared with HMIS data as a further mean of verification of the latter. |
| M2 Number of Caesarean Section     |   |
| M3 Bed Occupancy Rate (BOR)        |   |
| M4 Average Length of Stay (ALOS)   |   |
| M5 Ward Specific Death Rate (WSDR) |   |

|           |   |  |
|-----------|---|--|
| M6        | Number of deliveries monitored through the partograph                               | The indicator was included in the list because on the poor documentation of care reported in the Needs Assessment. The indicator will help assessing the quality of service provided. ALL (100%) patient files of the reporting month will be collected from the Archive Room and reviewed to evaluate the presence of a filled-in partograph. |
| <b>M7</b> | <b>Number of partograph assessed for their quality compilation</b>                  |  |
| M7a       | No. of partograph with first plot on ALERT line                                     | The medical files of ALL (100%) patients assisted during delivery in the reporting month will be reviewed with special attention to the quality compilation of the partogram.  |
| M7b       | No. of partograph with cervical dilatation and descent of head recorded at every VE |  |
| M7c       | No. of partograph with foetal heart rate recorded every 30 minutes                  |  |
| M7d       | No. of partograph with amniotic fluid and moulding recorded at every VE             |  |
| M7e       | No. of partograph with uterine contractions recorded every 30 minutes               |  |

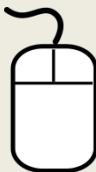
**Missione di valutazione CCM Health Advisor Regionale,  
Dott.ssa Micol Fascendini**



## Ostacoli alla sostenibilità finanziaria al GGH

- Scarsi o assenti aiuti dal governo → Difficoltà a fare investimenti iniziali che possano portare risparmi sul lungo periodo (es. sistema solare)
- Management dell'ospedale carente in alcune capacità (es. amministrative) e/o operazioni amministrativo-finanziarie opache
- Difficoltà culturale a far pagare i medicinali

# GRAZIE !



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